

- **RED = Not completed as stated.**
- **Green = Completed**
- **Blue = Our response**

Please note that from now on, can you test to see how pages will look from a PC, Mobile and tablet view when updated.

- **Charity Profile Page - side panel**
- Can all the separation bars in the information box on the right hand side all have the same length as the Opening Times.
- **Charity Profile Page - Big / Small Screen**
- I have noted that if I am watching a youtube link and I decide to look at an image, the youtube link is still playing in the background. It would be better that either the link is paused whilst not active or restarts when it is viewed again.
- I have noted with the auto scroller, if I press the arrows for the small scroller to view the small images and links, I can somehow cause an image to freeze whilst the auto scroller is still playing behind the frozen image.
- **Charity Profile page - TABS Buttons**
- **Services Tab**
- If the user has set a paragraph to justify in the dashboard, it does not reflect this here. Please fix this to reflect that.
- **Rate and Review Tab**
- There is a create review button which allows registered users only to add reviews. This button should be invisible if the user has not logged in.
- **Rate and Review Tab - Pop up to read a review.**

Title:	Excellent Charity		
Rating	*****	Review Date:	01/08/2025
From	Aarna Charity		
- Colin Air Force One charity provides psychological health care services to Anglican clergy, their spouses and children up to the age of 18. and their immediate families. For those who are outside the immediate clergy circle, it can be difficult to understand why the clergy and their families need support. Clergy are on the front-line, the unsung heroes of their communities. - They set up youth activities, help at food banks, visit hospitals, care homes, prisons etc. They check in on the lonely, the elderly - anyone who may need more support. They also have unannounced visitors arriving at the church and their homes – the poor, the homeless, people with addictions, mental health problems etc. They celebrate the best of times and sit alongside those who are experiencing the darkest of times.			
Report	Reply		Close

- Unsure how the report function will work. To be discussed. We discussed this. The report function will be that once the button is pressed, it will send a message to us (admin) to view the report and make a decision on whether to remove the post or delete the user permanently.
- **Rate and Review Tab** - Create Review pop up box

• Title:	• Please enter your review title.			
• Rating	• ***** excell ent	• Review Date:	•	• 01/08/2025
• From	• Aarna Charity			
• Please describe your personal experience and provide accurate and detailed information. • Do not provide any personal information or links.				
•		• Cancel	• Submit	

- From Field - It should be showing the Charity Name and **not** the user First name and Last Name.
- From Field - I should not be able to edit the from field. Read only.
- Reduced the Review date length.

- **Dashboard Issues**

- **Video and Images**

- This works for youtube streaming links. Is it possible to have links for other platforms such as instagram, tic tok, I need you to provide me with an example via Instagram and tic tok.

- **Payment Types**

- If possible, can you also add Google Pay and Apple Pay icons.

New Issues – 27/10/2025

- **Charity AZ / Business AZ Button - Types Completed**
- Each type also shows the category in brackets. it reduces the number count length. Can the category in brackets show under the Charity Type. (see example below) **Completed**

Accounting (Category: Education)	2546
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- Categories in brackets are in capitals. Can this not be the case. **Completed**
- Can the type be in bold and the category be unbold. **Completed**

- **Charity AZ / Business AZ Button – Name**
Can the length of the list be across the screen and the name be in the centre.

Dashboard Issues

- Dashboard Panel is uneven. Can the wording and the icons be presented better and in line.
- **Dashboard - Notification** - Aarna Charity is showing a new event. It says Aarna New Event, which is supposed to be the event title. When I view that profile, I do not see that event heading. I also see my events which I created on his profile. I thought this was fix?
Completed
- **Personal Settings**
- **Personal and Charity Settings.**
- Is it possible to split this into two separate tabs. Personal Details and Charity Details Tabs.**Completed**
- Can the Donation link be within the Charity details. Unsure why this is separate. This field does not need to be mandatory. **Completed**
- **Social Media**
- If I select X checkbox and I entered the http.. details into the field and save it. It will say save successfully. However, when you go back and select social media again, you will find that the details I entered is now shown on the Treads details. **Completed**
- **Personal Settings**
- The personal settings need better presentation. Can we have the tabs in the following order

Charity Settings						
Charity Details	Links & Images	Services		Key Services	Events	Opening Times
		Social Media	Payment Types	Accessibility	Branches	View Favourites
Personal Settings						
Dashboard Avatar			Personal Settings	Password Settings		
Subscription Details						
Subscription Summary				Donation Summary		

- Can the fonts be in bold and increase by 1
- Terminate Your Account. Leave separately for the time being as this should be part of the terms and conditions

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Mobile / Tablet Presentation

Currently the mobile version does not look great or user friendly and needs fixes.

- **Main Menu**
- **Hamburger list**
- Can the hamburger icon be in white. and in line with the EYBOS name.
- Can the listing (Home, About Us, Contact Us, Subscription Plans and Service) be centred
- Can the background colour of the listings (4) change to the light blue colour like in the search background.

- **A-Z Buttons and search buttons**

- Can the bottoms look something like below when the **mobile and tablet** is **upright**? **Completed**

Business AZ	Charity AZ
Search (What) Function	
Search (Where) Function	
Search	

- Can the bottoms look something like below when the **mobile** is **rotated**? **Completed**
- Can the buttons be longer in length and centred? **Completed**

Business AZ	Charity AZ	
Search (What) Function	Search (Where) Function	Search

- **Main Menu - 3 Videos.**
- It was discussed before that the video can only appear in the PC version and not on the mobile or tablet version. Can this be done?
- **Dashboard**
- Can the Logo, Cup and user name be in a separate box from the dashboard panel box as this is causing visual issues.

Colin Test Account		
Logo	Charity Subscriber	Cup

- **Dashboard logo and subscription cup.**
- They changes shape when the mobile is rotated. Can this not happen and remain one size and can they be of the same size.
- **Dashboard Top Panel (upright and rotated)**
- Currently the panel is bulky with a blue background. Unsure where the blue background comes from. Please remove
- Can the top panel fonts be increased by 1
- Reduce the size of the panel as it looks bulky and change the appearance to look like the following if possible.

Icon	Welcome Video
Icon	Featured Video

Icon	Your Charity Page
Icon	Notifications
Icon	Followers
Icon	Following

- **Charity Profile Page**
- The big screen squeezes the side panel when rotated via tablet. Can the tablet view have the same layout as the mobile when rotated.
- Can we not have the back and forward buttons for the mini screen via a mobile as a person can simply scroll along with their finger.

- **Charity Profile Page - Bottom Panel**

- The buttons are blocky and squashed. Can the look like this when upright.

Icon	Services
Icon	Events
Icon	Contact Us
Icon	Rate & Review
Icon	Donate Now

- **Charity Profile Page – Donate Now**

- The paypal icon via mobile is too big and need to be smaller, the same size has the charity logo and in the box. **Completed**